

From: Ann Frost
To: Microsoft ATR
Date: 1/22/02 8:05pm
Subject: Microsoft Settlement

To Whom It May Concern:

I wish to express my displeasure with the current Microsoft Settlement.

It is much too favorable to this company.

I recently purchased a new computer. To get a computer from my manufacturer of choice I had to surrender any choice in the area of operating system. The new XP software is a nightmare of complexity. Surely there are better minds and better systems that exist but are not given equal footing in the consumer market. I wonder if there are fewer problems with XP if you also use the Microsoft Browser. As long as I still have some choice in that area I will refuse to go that route.

I would urge you to return to the original decision in this case and open the market place to all. We need only look at the great advances made in automobiles and telephone service to see how greatly the consumer benefits when competition exists.

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